# RECORDS MANAGEMENT PROGRAM OVERVIEW

Welcome!



## DOCMENTATION

- Document Control has developed a site on Sharepoint for employees to view the latest versions of the:
  - Records Retention Policy
  - Records Retention Schedule
  - Glossary
  - ► FAQ
  - Forms

http://sharepoint.frontier-drill.com/C11/Document%20Control/default.aspx



## Why Records Management?

- Company records / information, regardless of format or media, is a company asset.
- Records / information, like any asset, needs to be managed and protected.
- Management of records / information provide benefits to your Company.



# Records Management Objectives

Comply with all legal requirements and government regulations

Preserve records for litigation and government investigations

Enhance organizational efficiency



# Records Management Objectives

- Reduce operating costs in retrieval and storage of records
- Ensure records with no value are destroyed
- Safeguard essential or vital information
- Preserve company historical information



# Implementation / Training

Records Management Program Notification & Employee Training

Distribution of company policy and records retention schedule

Records Coordinator Training



# Implementation / Training

- RIM / EDMS software selection / implementation
- Department Records List
- Compliance obligations / audits



#### WHERE IS RECORDS MANAGEMENT?

 In a global, distributed information environment, records are generated at every location.

Employees are responsible for maintaining reliable and comprehensive systems that capture, access, manage, and protect the integrity of company records.



## What is a Record?

•A record is information that has been recorded or captured on a given media.

•The record is both the message and the media it is stored on.



## Examples of Records:

Information, regardless of physical or electronic form, whether a duplicate or original, that is created, maintained, stored, or received as part of the business of Frontier regardless of the location of the records.

Audio Recordings	Documents	E-mail	Photographs
Books	Drawings	Faxes	Product Sample
CD's	DVD's	Hand Written Notes	Video Recordings
Computer Disk	Electronic File Systems	Maps	VHS
Databases	Electronic Images	Pamphlets	Voice Mail



#### Electronic Records

The policy and retention schedule applies with equal force to <u>all</u> electronic records wherever they reside.













#### How about E-mail?

The content of the e-mail message is the determining factor in establishing retention time and classification.

Many e-mails are transitory in nature and should be retained no longer than 90 days.



#### What is NOT a Record?

- Purchased books
- Blank forms
- Publications non Frontier generated
- City directories
- ▶ Telephone / Zip Code directories
- Newspapers



# Life Cycle of a Record

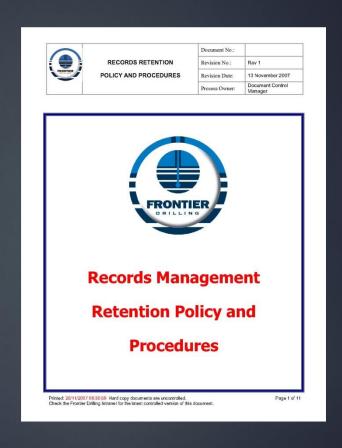
Final Disposition Distribution

Maintenance Use



## The Records Retention Policy

Always check Sharepoint for the latest version.





# Records Management Policy

#### The Frontier Records Policy was developed:

- Using Industry Best Practices.
- ISO 15489 International Records Management Standards published by the International Organization for Standardization in 2001. This global standard provides a 21st century model to establish records management policy, procedures, and controls in a global business environment.



## Records Management Policy

- 1. Introduction
- 2. Scope
- 3. Procedures and Responsibilities
- 4. Records Retention Schedule



All documents and records received or created in the course of Company business are Company property and must be managed in accordance with the policy and related procedures with regard to their proper identification and protection.

Records shall be retained and appropriately disposed in the ordinary course of business according to the periods established in the Records Retention Schedule.

Retention periods are based on legal, financial, and business requirements.



#### **Department Records List**

- Unique list of record types
- Trained Records Coordinators
- Detailed instructions provided



#### **Vital Records**

- Business continuity plan
- Select method of protection
- Identified during Department List



#### **Transferring Records to Storage**

- Document Control Manager oversees
- DRC trained
- Detail forms and procedures provided
- Document Control monitors process



#### Legal Holds

- Suspension of retention program
- Litigation, investigations or audits
- Notification Process



#### Legal Holds – SOX

The Sarbanes-Oxley Act provides that employees who knowingly destroy, mutilate, conceal, or falsify any record or tangible object with intent to impede, obstruct or influence proceedings involving federal agencies or bankruptcy proceedings, or act or attempt to alter records or other objects with the intent to impair the integrity or availability of the record or object to an official proceeding, may be fined and/or imprisoned for twenty years or more.



#### Disposing of Records

- Records Coordinator training
- Method of destruction / security
  - Sensitive data
  - Publicly available document
- Direct questions to Document Control Manager



#### **Corporate Acquisitions, Mergers or Divestitures**

- Typically merge with existing program
- Transfer record to appropriate office
- Occasionally depends upon contract terms
- Operation sales / negotiated in sales contract



#### **Controlling Nature of Contracts**

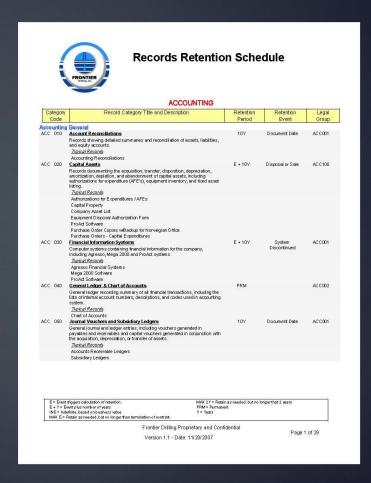
- Legally binding business contracts
- Consent Orders
- Often in excess of retention requirements
- Longest retention applies



#### The Records Retention Schedule

The date of the retention schedule is printed on the bottom of the page.

Please make sure you always have the current version.





# Records Retention Schedule

- The Records Retention Schedule is divided into principal sections.
- Each principal section is divided into subsections
- Each subsection is divided into records categories.



# Records Retention Schedule

- Functional classification of records
- How long records are retained
- Record Category / Description
- Retention Event
- Legal Group



# Terms

EVENT TRIGGERS CALCULATION OF RETENTION

E + Y EVENT PLUS NUMBER OF YEARS

IND RETAIN <u>INDEFINITELY</u>, SUBJECT TO PERIODIC

ASSESSMENT OF THE ONGOING VALUE OF THE

RECORDS.

MAX E RETAIN AS NEEDED, BUT NO LONGER THAN

**TERMINATION OF CONTRACT** 

MAX 2Y RETAIN AS NEEDED, BUT NO LONGER THAN 2 YEARS

PRM PERMANENT

Y RETAIN FOR THE SPECIFIED NUMBER OF <u>YEARS</u>



# Sample Retention

Times / Events

RIM Overview

**RECORD SERIES TITLE** 

RETENTION PERIOD

EVENT

ACCOUNTS PAYABLE
CONTRACTS / AGREEMENTS
- GENERAL

10 Y E + 6Y DOCUMENT DATE
TERM OF CONTRACT

GENERAL LEDGER / CHART OF ACCOUNTS

PRM



# RIM Overview

#### Records Retention Schedule

#### **ADMINISTRATION**

Category	Record Category Title and Description	Retention	Retention	Legal
Code		Period	Event	Group

#### General Business

ADM 120 Copies and Drafts

Interim drafts or copies of company records, ......

Retain No NONE
Longer Than
Final Document

Retention Schedule Page 3



#### Records Retention Schedule

#### **ACCOUNTING**

RIM Overviev

Category	Record Category Title and Description	Retention	Retention	Legal ♥
Code		Period	Event	Group <

#### **Accounting**

ACC 110 Accounts Payable

10Y

**Document Date** 

ACC001

Records related to the payment for goods and services, including invoices, check requests, .....



#### Records Retention Schedule

#### **LEGAL COMPLIANCE**

RIM Ov

Category	Record Category Title and Description	Retention	Retention	Legal
Code		Period	Event	Græup

#### Contracts / Instruments / Opinions

LGL110 <u>Contracts / Agreements</u> -

<u>Clients</u>

Executed contracts and agreements between the.....

E + 10 Y

Term of Contract

**MAN000** 

Retention Schedule Page 21



### Official Record

The company will be reviewing all records, both physical and electronic to designate the <u>official</u> version of each record. The official record will reside in a common repository for reference by all designated employees.

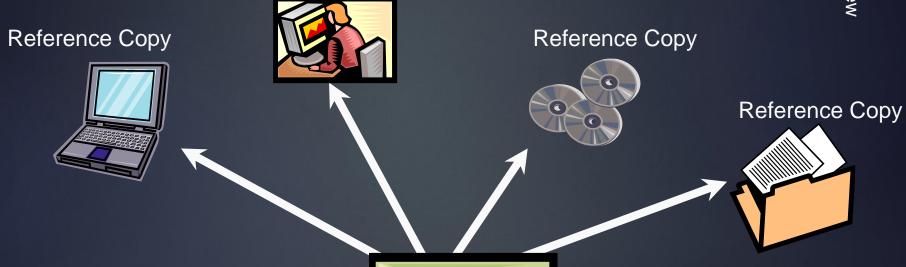


#### **Official Record**

#### **Reference Copy:**

Retention= Business value to recipient but never longer than Master Record!

Reference Copy



Office of Record:

Manages the Official Record



#### Please remember...

- Copies and Drafts
  Retain no longer than the Final Document
- Copies, Executed Contracts
  Retain no longer than the term of the contract
- Routine Communications
  Retain for no more than 2 years



#### Please Remember

To check with your Department Records
Coordinator for any assistance in sending
records off-site, requesting records, questions
regarding the Records Retention Schedule,
Records Retention Policy or any other related
issue or concern.



# Questions?

Email us for a rapid response To your question.



## Contact Information

Website: <u>www.texassecurityshredding.com</u>

• Phone: 800-308-2366



# THANK YOU!

